

Data Privacy

Privacy Statement

We appreciate your interest in our company and products and we want you to feel confident about the privacy of your personal data when you visit our website. We take the protection of your personal data very seriously. Compliance with the EU General Data Protection Regulation, which comes into effect on May 25, 2018, is a matter of principle for us.

All data processing operations (collection, processing, and use) carried out by RAGT Benelux BV take place under strict compliance with data protection regulations. We collect, process, and use personal data to process orders and to further improve our content and the functionality of our services.

RAGT Benelux BV has created this privacy statement to demonstrate our firm commitment to the individual's right to privacy. This policy outlines RAGT Benelux BV's personal information handling practices for this website.

Global Privacy Fundamentals

Our privacy practices reflect current global principles and standards on handling personal information. These principles include notice of data use, choice of data use, data access, data integrity, security, onward transfer, and enforcement/oversight.

Consent

By using this website, you consent to the collection and use of the information as described here. If RAGT Benelux BV decides to make changes to this Privacy Statement, we will post the changes on this site so that you will always know what information we collect, and how we use it. From time to time, as may be required by applicable law, we may also seek your explicit consent to process certain data and information collected on this website or volunteered by you.

Personal Data

Personal data is any information concerning the personal or material circumstances of an identified or identifiable individual. This includes your proper name, your address, your phone number, and your date of birth. Information that cannot be connected to your real identity – such as favorite websites and the number of users of a site – is not considered personally identifiable information.

Collection and Processing of Your Personal Data

To serve you better and understand your needs and interests, RAGT Benelux BV collects, exports, and uses personal information with adequate notice and consent, along with required filings with data protection authorities, when applicable.

When you visit our website, our web servers may temporarily store the connection data of the computer making the request and use cookies and other Internet technologies (referred to below as "automated tools" and "embedded web links") to gather general information about our visitors and their interests. The technologies used and the information collected are described in more detail below. We may further collect and process any information and data that you volunteer to us, e.g. when you participate in online surveys.

Use and Purpose of Collected Personal Data

The information RAGT Benelux BV collects to understand your needs and interests helps RAGT Benelux BV deliver a consistent and personalized experience. RAGT Benelux BV will use such information only as described in this Privacy Statement and/or in the way specified at the time of collection. We will not subsequently change the way your personal data is used without your consent,

unless this is otherwise permitted by law.

Some of the ways we may use your personal data include, but are not limited to:

- To process your orders and deliver the products that you have ordered;
- To keep you up to date on the latest product announcements, special offers, and other information. This may occasionally include information from other companies or business partners about products and services that can add value to the RAGT Benelux BV products;
- To tailor information about our products to your individual needs, allowing us to provide you with specific information on products that may be of interest to you;
- To provide the ability to contact you, and provide you with shipping and billing information, and to provide customer feedback and support;
- To conduct voluntary surveys in order to provide better products and services to our customers and end users;
- To support recruitment inquiries;
- To meet contractual obligations.

IP Addresses

We use IP addresses to help diagnose problems, to administer our website, and to gather demographic information. We may also use IP addresses or other information you have shared on this website to determine which pages on our sites are being visited and topics that may be of interest so we can provide you with relevant information about our products. RAGT Benelux BV will aggregate such data only in an anonymous way. When you visit our site, we recognize only your domain name.

RAGT Benelux BV will only gather information related to your visit to our website. We do not track or collect personal information from your visits to companies or entities outside the RAGT Benelux BV group of companies.

Cookies

We use cookies to deliver personalized content, to save you having to re-enter your password repeatedly, to keep track of your shopping cart, and to tailor our information offerings to how you use the site.

The services on our website were designed to work without cookies. You may disable cookies in your browser, limit them to certain websites, or set your browser to notify you of any cookies sent. You can delete cookies from your computer's hard drive at any time (folder: "Cookies"). Please note that in this case you will have to expect a limited page presentation and a limited user experience.

Email Addresses

We do not share your e-mail address with others outside the RAGT Benelux BV group of companies. You can choose not to receive any more e-mail from RAGT Benelux BV at any time.

Sharing Your Personal Data

As a global company, RAGT Benelux BV also has a global web presence. Therefore, any information that you submit to one of our websites may be sent electronically to a server in this or another country. We safeguard your privacy interests around the world by ensuring that our websites adhere to the privacy policies described in this statement.

RAGT Benelux BV may use the information in connection with processing your inquiries and orders and to help improve our products and services. RAGT Benelux BV may also share such information with business partners, service vendors, authorized third-party agents, or contractors in order to provide a requested service, including processing orders, providing customer support, or providing you with information on services and products that may be of interest to you.

We only provide these third parties with the minimum amount of personal data necessary to provide the services on our behalf, and the third parties are not permitted to use your personal data except for the limited purpose of completing the requested service.

We do not sell or rent your personal data to third parties for marketing purposes unless you have granted us permission to do so.

RAGT Benelux BV may respond to subpoenas, court orders, or legal process by disclosing your personal data and other related information, if necessary. We also may choose to establish or exercise our legal rights or defend against legal claims.

We may collect and possibly share personal data and any other additional information available to us in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, or violations of RAGT Benelux BV's terms of use, or as otherwise required by law.

Security of Your Personal Data

RAGT Benelux BV takes all necessary technical and organizational precautions to prevent the loss or misuse of your personal data. Your data is stored in a secure operating environment that is not accessible to the public. In certain cases, your personal data is encrypted during transmission using Secure Socket Layer (SSL) technology. This means that communication between your computer and the servers of RAGT Benelux BV takes place using a recognized encryption method if your browser supports SSL.

Should you wish to contact RAGT Benelux BV by email, we would like to point out that the confidentiality of the transmitted information is not guaranteed. The content of e-mails can be intercepted by third parties. We therefore recommend that you send us confidential information only by mail.

We bind our employees to observe your privacy and confidentiality rights pursuant to the EU General Data Protection Regulation (GDPR).

Contact Form

When you use our contact form to submit your inquiries, we will store the information you provide in the inquiry form including all contact data provided therein for the purpose of processing your inquiry and any follow-up inquiries. We will not transmit this data to third parties without your consent.

Newsletter Data

If you wish to receive our newsletter, please provide us with an email address as well as with the information we need to verify that you are the owner of the provided email address and that you consent to receiving said newsletter. You consent to the processing of the data and the anonymized analysis of user behavior (e.g. email was opened, a link was clicked). No further data is collected. We use this data exclusively for sending the requested information and do not pass it on to third parties.

You can revoke your consent to the storage of the data, the email address, and to the use of that address for the purpose of sending the newsletter at any time, for example by clicking on the "Opt-out" link in the newsletter.

Privacy Statement for the Use of Google Analytics

Statistical Analysis with Google Analytics

This website uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses "cookies", which are text files placed on your computer to help analyze how you use the website. The information generated by the cookie about your use of this website will be generally transmitted to and stored by Google on servers in the United States of America. If IP anonymization is activated on this website, however, Google will truncate your IP address within member states of the European Union or in other member states of the European Economic Area. Only in exceptional cases will your full IP address be transmitted to a Google server in the USA and shortened there. On behalf of the operator of this website, Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity, and providing the website operator with other services relating to website activity and internet usage. Google will not associate your browser's IP address, transmitted for Google Analytics purposes, with any other data held by Google.

You may refuse the storing of cookies by selecting the appropriate settings on your browser, however, please note that if you do this you may not be able to use the full functionality of this website. Furthermore, you can prevent the collection of data generated by the cookie about your use of the website (including your IP address) and its processing by Google by downloading and installing the browser plug-in provided under the following link: [Google Tools](#).

Data Access and Rectification

Under the General Data Protection Regulation (GDPR) you have the right to free information about your stored personal data as well as a right to have this data corrected, blocked, or deleted. This excludes any data whose rectification, blocking, or deletion conflicts with legal, statutory or contractual record retention periods and any data that is required for the establishment, content or modification of your contractual relationship with us or for billing purposes.

Data Retention

RAGT Benelux BV will not retain your personal data longer than is necessary to fulfill the purposes for which it was collected or as required by applicable laws or regulations.

Inquiries About Your Personal Data

If you have any other questions about this Privacy Statement or how we use your data, please contact our data privacy officer.

RAGT Benelux BV
Postbus 7823 - 5995 ZG Kessel - Netherlands

Email: benelux@ragt.fr

Changes to This Privacy Statement

In the event of new developments such as changes to the applicable data privacy laws, we will, if necessary, update this privacy statement accordingly.

Statement last updated: May 2018